How product teams helped Allegro become international?

Jan Pastwa

alegro 500 mln offers

30% ecommerce journeys start on Allegro

7000 employees

Jan Pastwa Senior Product Manager

Product teams

- 2 pizza team (developers + engineering manager + product manager)
- responsible for dedicated area, with specific metrics and goals
- responsible for both development and maintenance
- focused on delivering value on product, not just features

Product teams at Allegro

Product teams example

From entering the page till add to cart From add to cart till finished payment From finished payment till delivery

From registering merchant to settling Maintaining platform for other teams

Search and select	40 teams
Order and pay	30 teams
Deliver	60 teams
Merchant experience	60 teams

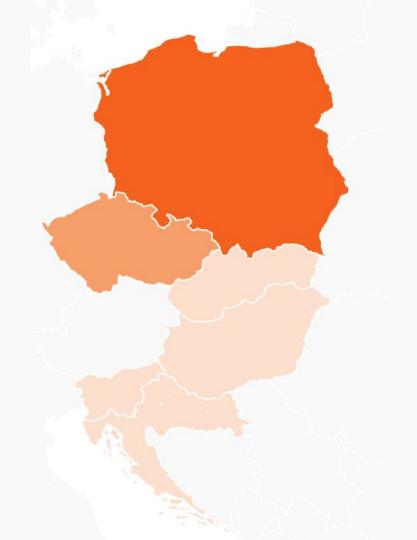
Technical platform 80 teams

270 teams

Over the product team

- Few teams connected by "value stream" have same boss - Senior Engineering and Product Manager.
- Teams and areas create their roadmap and they have to consider their own work and requests coming from other teams and Board.
- Decision power and results responsibility lies on team.

How product teams made allegro.cz possible?



25 years of tech stack focused on Poland

Major migration still under way

Few attempts to go international in the past

What is the challenge?

- Major decisions consulted and taken upfront
- Most of decisions left for product teams to coordinate and implement
- Result: Better decisions taken close to trenches

Better decisions

Better delivery

- Teams know they products and their challenges
- Teams will estimate better and not sugarcoat scale of problems - you will have more realistic timeline
- Result: More predictable delivery

 With autonomous team you can let them drive conversations. Most of issues will be solved here.

Better coordinatio

- For the rest - open common channels for everyone and steer questions to proper people

- Onboard people as tourists to connected teams
- They learn product culture and processes and technology
- In 2-3 months you have new team, equipped to take old or build new product

Easier team growth

- After 1 year allegro.cz started with 100 mln offers to be bought
- We opened allegro.sk and allegro.hu
- We have now 20 mln active buyers from all countries

How does it end?

Why product teams?

- Big changes without interruption
- Decisions made by people close to the frontline
- Change delivered on time, without sacrificing long term interests

Thank you

Any questions?

Catch me after...